



BRITISH SALT

Tata Chemicals Europe
Natrium House
Winnington Lane
Northwich
Cheshire
CW8 4GW

Dear Customer,

It is getting close to the festive time of year and Christmas will soon be upon us. This is a busy time of the year for everyone, so in order to help you plan your British Salt requirements over the Christmas and New Year period, I wanted to drop you a line to let you know our order cut off dates, along with our customer service office opening hours.

British Salt Orders

The cut-off date for orders required for collection or delivery on or before Thursday 24th December 2021:

UK Packed:

- Standard PDV – Friday 10th December 2021
- Fine 50/60 – Friday 10th December 2021
- Aquasol – Monday 8th November 2021
- Granulite – Monday 29th November 2021
- Block Salt – Friday 26th November 2021

UK Bulk Orders:

- Monday 13th December 2021.

European and Export orders:

- For all European and Export orders, please liaise with our Customer Service Team who will be happy to help you organise these.

Please Note:

Any products with a lead-time will still need to have this applied as per normal, so please remember to check this before placing your order.

We are limited on available loading slots and transport gets booked up very early in December and is limited over the festive and New Year period. Please place your orders early to avoid disappointment.

For any requirements that you may have for collection or delivery between Christmas and New Year, please contact our Customer Service Team as soon as possible who will work with you and our logistics partners to try and accommodate these.

TATA CHEMICALS EUROPE LIMITED



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Customer Service office opening hours

December 2021

13 th to 23 rd December 2021:	08:30 am to 17:00pm
24 th December 2021:	08:30 am to 12:30 pm
27 th and 28 th December 2021:	CLOSED
29 th and 30 th December 2021:	08:30 am – 15:00 pm
31 st December 2021:	08:30 am – 14:30 pm

January 2022

Monday 3 rd January 2022:	CLOSED
Tuesday 4th January 2022:	Operating business as usual.

Contact details:

Telephone:	01606 839250
British Salt Email:	Britishsalt_sales@tatachemicals.com
Salt Export Telephone:	01606 839236
Salt Export Email:	paitchison@tatachemicals.com

If there is anything that my team or I can help you with in relation to your Christmas and New Year planning, please do get in touch.

On behalf of us all at Tata Chemicals Europe, I would like to take this opportunity to thank you for your continued support and we wish you and your families a very happy Christmas.

Best wishes,

Sarah Mills
Customer Service Team Leader

TATA CHEMICALS EUROPE LIMITED

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